

W-01212A-12-0309  
SW-20445A-12-0310  
W-03720A-12-0311  
W-02450A-12-0312  
W-02451A-12-0313  
W-20446A-12-0314  
W-01732A-12-0315

ORIGINAL



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ARIZONA CORPORATION COI  
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion      No. 2013 - 112455

Date: 8/27/2013

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By:      First: Rod      Last: Hessler

Account Name: Rod Hessler

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Maricopa

CBR:

State: AZ      Zip: 00000

is:

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: Katherine Dombrowski

Contact Phone:

Nature of Complaint:

-----Original Message-----

From:

Sent: Thursday, August 15, 2013 2:10 PM

To: Utilities Div - Mailbox

Subject: SW-20445A-12-0310 and W-20446A-12-0314

I am writing in opposition to your proposed rate increase. Home sewer service charge increase from \$62.91 per month to \$78.82 starting in late 2013 for a total increase of 25.29% and increasing the cost for usage for potable & reclaimed water and the base rate from \$27.68 per month to \$34.00 for a total increase of 22.83%. Are you kidding me??? Why such a large increase?

This increase will not only be an increase in sewer and water rates, it will increase my HOA dues as well. So, in effect, I will be paying for this increase in rates TWICE.

Please reconsider this increase in rates, I will not only be paying for the rate increase TWICE, but this increase will create a hardship for me to pay the increased rates. I am now not working because of burns I sustained when my collision repair shop burned down. I received burns over 40% of my body, 30% of which were 3rd degree or worse. I am expecting at least a year recovery period.  
Thank you for your consideration.

Rod Hessler

Maricopa, AZ

\*End of Complaint\*

Utilities' Response:

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Investigator's Comments and Disposition:**

-----Original Message-----

From: Al Amezcua

Sent: Tuesday, August 27, 2013 11:04 AM

To:

Cc: Al Amezcua

Subject: FW: Subject: SW-20445A-12-0310 and W-20446A-12-0314

Dear Mr. Hessler,

Your recent email to the Arizona Corporation Commission was received and has been assigned to me for a response. I am a Consumer Analyst in the Utilities Division.

Your comments will be filed in Docket Control in the docket assigned to the Global Water rate application. Copies will be provided to all Commissioners who will then have the opportunity to review your comments before making a decision in this matter. The Commissioners value comments from the public when making decisions regarding requests from the utilities.

The utilities must be able to support their requests with information provided to the Commissioners and Commission staff. This information is thoroughly reviewed by staff and staff makes its own recommendation to the Commissioners. The Commissioners make their decision at a meeting which is open to the public. They can approve, modify or decline staff's recommendation; approve, modify or decline the company's request; approve, modify or decline a settlement agreement or decide on application with elements of all the above.

You can follow this case on the Commission's website at [www.azcc.gov](http://www.azcc.gov) using the e-Docket function.

Sincerely,

Alfonso Amezcua  
Public Utilities Consumer Analyst  
Utilities Division  
AZ Corporation Commission

Comments entered for the record and filed with Docket Control.

\*End of Comments\*

**Date Completed: 8/27/2013**

**Opinion No. 2013 - 112455**

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